

Questions on the Scott County Rural Community IT Services RFP:

- Bi-State Regional Commission is looking for general costs, such as per hour rates of work to be provided, not specific dollars for the Managed Services per Month fees estimated, per community. Once narrowed down to fewer Providers, then the Communities will request estimates for Managed Services Monthly fees, correct?

Yes.

- Recently information has been gathered for each of these communities and includes the following which will be supplied to the selected vendor. Since this gathering of information was done a while back, has any of the listed communities done any updates/changes since then and will this information change be provided?

These were studies conducted by RK Dixon over the last 18 months and funded by a grant. No updates have been conducted.

- Will this information be provided before December 31 due date or once Provider(s) have been narrowed down?

The information was made available on the Bi-State website this week.

- The RFP mentions that there is considerable existing information available, including inventories of equipment and software. Unfortunately, I don't seem to have received this information along with the RFP. Could you supply me with a copy of this information?

The information was made available on the Bi-State website this week.

- Under "Scope of Work", there is a bullet point asking after "Development of Basic line level IT skills". I am interpreting that is basic instruction for users on common IT-related tasks, such as locating a file or resetting their own password. Can you elaborate on what you're looking for here?

Yes and any other similar functions a general non IT staff member should be able to do.

- Also, I have a question moreover of how I can best follow your RFP process. What options are available to redact "confidential" or "intellectual property" in any RFP response?

Information received in the proposal is subject to Iowa open records laws.