

## Document Recovery

We have been referred to you through our Colorado Springs office and their contact with local school. Duraclean has been solving problems caused by natural disasters since 1930 and I invite you to visit our website [www.duraclean.info](http://www.duraclean.info). We can offer document repossessing and structural drying to your school facilities. Our nearest office is in Mt. Vernon, Iowa just outside of Cedar Rapids but all scheduling goes through our central command at corporate. Please contact me if I may be of assistance to you.

At your service,

Vince Caffarello, President  
Duraclean International, Inc.  
220 Campus Drive  
Arlington Heights, IL 60004  
PH. 847-704-7100 ext. 122  
CELL 847-710-9592  
FAX 847-704-7101

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The state of Florida does not have such a contract in place (for paper) but Iron Mountain may be able to help. Their number is 800-899-4766.

Contributed by: Donna M. Smith, Purchasing Analyst, Dept. of Management Services, Div. of State Purchasing, 850-488-8855

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*Our Village Clerk recently attended a workshop with Munters. I have attached a link that may be helpful.*  
*<http://www.munters.us/en/us/Products--Services/MCS-Division/Property-Damage-Restoration-Services/Document-Restoration/>*

*Respectfully,*

***Holly B. Knoll, C.P.M., CPPO, CPPB***

*Administrative Services Manager*

*Village of Glendale Heights*

*(630) 909 - 5341*

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We are watching the news reports from your state with concern. Here on the southeast Florida coast we understand weather emergencies all too well, but the flooding which you are enduring is very hard to watch and being able to do so little to help.

Below are names and addresses of two companies which may be able to help with Document Recovery efforts:

1. BMS Catastrophe, 303 Arthur Street, Fort Worth, TX 76107 Ph: 817-296-0886 Contact: Lindsay Childs, Director of National Accounts

2. Munters Corporation, 2100 Principal Row, Suite 404, Orlando, FL 32837 Ph: 407-275-7542 Contact: Ken Gernenz

Contributed by: Karen J. Walbridge, C.P.M., CPPB, FCPM, Purchasing Agent IV - Purchasing Manager, Broward County Purchasing Division, 115 S. Andrews Avenue Room 212, Fort Lauderdale, FL. 33301-4804, Phone: (954) 357-7306, Fax: (954) 357-6280

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Jennifer from Broward County gave you my information regarding response to flooding. BMS CAT has crews on the ground ready to respond should any of your facilities (or your colleagues) have flooding. We provide document restoration services (including freeze drying). Our other services include: water extraction, moisture control, decontamination, HAZMAT, document and vital records recovery, electronics and equipment restoration, among other services.

Our regional headquarters in Iowa City is ready to go. Please call me direct, we are happy to provide a free quote for services.

In addition, we do have a GSA number should that be applicable to the situation. I can provide more information on that as needed.

Thanks!

**Lindsay Childs,**

Director National Accounts,  
BMS Catastrophe Inc.,  
817-296-0886 (cell),  
817-334-3531 (fax),  
www.bmscat.com

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Two of my catastrophe assistance vendors have national headquarter offices who can send teams to your area. In fact, some emergency response teams are already on their way to Iowa and Illinois. Contact: Duraclean International (assoc with Masterclean) at 847-704-7100. You may get an email from them because I already made contact with their local Colorado representative. They will do ““document recovery”” but cautioned that the documents may need to be frozen, then copied, then discarded. Another national company is Dwyer Group (parent of Rainbow International) at Texas 254-745-2411. Or, call Rodney Harris cell #254-733-0438 anytime of day or night. His email is [Rodney.harris@dwyergroup.com](mailto:Rodney.harris@dwyergroup.com)  
Another national organization for duct cleaning is NADCA.com Alan Miller

Alan L. Miller, CPPB, Contract Officer  
5240 Geiger Blvd.  
Colorado Springs, Co. 80915  
PH: 719-477-6074  
FAX: 719-477-6065  
email: [milleal@d11.org](mailto:milleal@d11.org)

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Please let me know if I can be of any further assistance to you. I do have experience in working with FEMA during emergencies. Documentation is the key. Everything needs to be documented, especially the time put in by government employees.

I have two names of Document Recovery companies:

BMS Catastrophies  
303 Arthur Street  
Fort Worth, TX 76107

817-296-0886

Contact: Lindsay Childs - Director of National Accounts

Munters

160 Raritan Center Parkway, Suite 11

Edison, NJ 08837

800-686-8377

Contact: Michael J Harkey - Account Manager

Corporate Office 508-388-4900

Contributed by: Paul J. Brennan, CPPO, CPPB, Director of Purchasing, County of Rockland, 50 Sanatorium Road, Bldg. A, Pomona, NY 10970, Phone: 845-364-3824

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Orange County, Florida has established a contract for these services. I hope this might be helpful to you as you go through this difficult period. Please let me know if there is anything else we can do to assist you. See separate document.

Elaine Walker, Purchasing Administrator , 407-836-5664 Phone, 407-836-5899 Fax

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When we were devastated by Hurricane Katrina we used "" Munters Corporation "" to retrieve and restore our documents.

Munters Corporation, 79 Monroe St., P.O. Box 640, Amesbury , MA 01913, (800) 686-8377

Keeping You in our Prayers

Burma A. Jackson, City of New Orleans, Bureau of Purchasing

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We don't have many contacts outside the State of FL, hopefully the attached list will help.

<b>Company Name</b>	<b>Address</b>	<b>City,</b>	<b>State,</b>	<b>Zip</b>	<b>Contact</b>	<b>Phone</b>	<b>Fax</b>
Varsity Contractors	PO Box 15811	Boise	ID	83715-5811	Jim Doles	800-258-0275	208-373-1244
Mitch Murch's Maint Mgmt Co.	6231 Raytown Avenue	Raytown	MO	64133	Mary Weldon	813-356-7577	813-356-1394

Best Regards,

Holly Raphaelson, MBA, C.P.M., FCPM, CPPO

Purchasing Specialist, City of Sunrise

Phone 954-572-2202 Fax 954-572-2278

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**Call 1-800-4DRYING** (1-800-437-9464)

*We are the nation's leading experts when it comes to salvaging and restoring water-damaged books, photographs and materials.*

Roger W Helbig, C.P.M., Senior Buyer, Purchasing Div/Finance Dept, City of Richmond, CA,  
(510) 620-6731 (v), (510) 620-6522 (f)

[roger\\_helbig@ci.richmond.ca.us](mailto:roger_helbig@ci.richmond.ca.us)

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## Structural Drying

We have been referred to you through our Colorado Springs office and their contact with local school. Duraclean has been solving problems caused by natural disasters since 1930 and I invite you to visit our website [www.duraclean.info](http://www.duraclean.info). We can offer document repossessing and structural drying to your school facilities. Our nearest office is in Mt. Vernon, Iowa just outside of Cedar Rapids but all scheduling goes through our central command at corporate. Please contact me if I may be of assistance to you.

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Arlington Heights, IL 60004  
PH. 847-704-7100 ext. 122  
CELL 847-710-9592  
FAX 847-704-7101

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## Restoration Services

Although we do not have any contracts in place, we have used Servpro in the past for small water restoration services. This company does have locations across the U.S. Below is a link to Iowa locations and you can also search for neighboring states. Hope this is of some help.  
<http://www.servpro.com/locator/lookup.asp?stname=Iowa&state=IA>

Contributed by: Linda, HRSD Procurement Division , Box 5913, Virginia Beach, VA 23471-0913, 757-460-7311

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## Disaster Recovery

(Disaster recovery support and data recovery) You may wish to utilize GSA Schedules (Disaster recovery) as well...

<http://www.gsaelibrary.gsa.gov/ElibMain/ScheduleList;jsessionid=www.gsaelibrary.gsa.gov-31358%3A48580d69%3Aa3515d2253ecff55?catid=294&famid=294&sched=no>

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Also, below is the name of a gentleman who represents a company which sets up Emergency Logistics Staging Areas in the case of a disaster.

The company is Deployed Resources, Inc. Mr. Cheek helped in Broward County during the

aftermath of Hurricane Wilma in October 2005 and understands a great deal about FEMA requirements. I am copying Mr. Cheek on this message.

Richard Cheek - Deployed Resources, Inc., 209 Whithorn Drive, Gardner, North Carolina 27529  
Ph: (919) 208-8832

You are in our thoughts constantly. Best wishes for your recovery efforts.

Contributed by: Karen J. Walbridge, C.P.M., CPPB, FCPM, Purchasing Agent IV - Purchasing Manager, Broward County  
Purchasing Division, 115 S. Andrews Avenue Room 212, Fort Lauderdale, FL. 33301-4804, Phone: (954) 357-7306, Fax: (954)  
357-6280

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John Ramsay — President  
Crowder Gulf Disaster Recovery & Debris Management  
5535 Business Parkway  
Theodore AL 36582  
800-992-6207 Office  
251-654-0470 Fax  
251-402-3677 Cell  
[jramsay@crowdergulf.com](mailto:jramsay@crowdergulf.com)

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W. Sid Vogel — President  
Asplundh Environmental Services Inc  
217 Fairhope Ave  
Fairhope AL 36532  
251-928-4500 Office  
251-928-0256 Fax  
251-709-8435 Cell  
[svogel@asplundh.com](mailto:svogel@asplundh.com)

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I am the Purchasing/Contracts Administrator for the City of Joliet and I got your contact information from Catherine Link. I am sorry to hear all of the trouble that your state is going through right now. Back in 1996, the City of Joliet received more than 11 inches of rain in one day and we had to deal with FEMA as well as during the tornados that struck in 1990 and again a few years ago. Unfortunately, the person at the City who really spearheaded all of that is no longer with us. However, through contacts I hope I have someone for Judy Lehman that would be even better.

Larry Lux is a member of the Illinois Association of Public Works and the City of Joliet has dealt with him on consulting issues over the years. He is a teacher in Emmittsburg, MD at the National Disaster Recovery Training Center. He teaches Integrated Emergency Management courses. (from the recovery process to documentation, etc. — everything). He is truly a wealth of

information. His contact information is as follows:

Larry Lux, Lux Advisors, Ltd., 21102 West Cypress Court, Plainfield, IL 60544-6333

Phone 815-886-6909 Fax 815-886-2819 Cell 708-606-0331

E-mail luxadvisors@comcast.net

I told him that I was giving his info to you and he that would be fine. Good Luck and Gods Blessing to you all. We are praying for your speedy recovery from all of this. If there is something else that we can do, please let me know.

Margaret E. McEvelly, CPPB

City of Joliet , Purchasing/Contracts Administrator, 150 W. Jefferson St., Joliet, IL 60432

(815) 724-3926 (phone) (815) 724-3929 (fax) mmcevelly@jolietcity.org

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### **FEMA Purchasing Assistance**

I am writing you in response to a ““CALL FOR HELP”” on behalf of the City of Cedar Rapids, Iowa. Please be advised that I have first hand experience with FEMA purchasing as I am responsible for procurement in a city in South Florida and have experience dating back to Hurricane Andrew ( more than 10 storms) with regards to dealing with FEMA. Additionally, I work with a team working from Frankfurt, Kentucky and Miami, Florida that provides disaster recovery assistance through a company called Emergency Recovery Assistance, LLC. I have taken the liberty of linking you to the website of one of our team members which is closest to you and providing you with Mike Flint’’s cell phone number (President of Flint Group) 1-502-216-4678. Our team is presently working with Columbus, IN helping with the FEMA reimbursement requests, etc. and perhaps can offer you some assistance:

<http://www.flintgroup.net/>. I already contacted Mr. Flint to give him a heads up regarding your needs and possible phone call.

We know how hard and overwhelming it can be to deal with so many issues during a disaster emergency and offer our assistance.

Regards,

Yocelyn Galiano Gomez, ICMA-CM, Administrative Services Director, City of North Miami Beach, Florida, Tel: (305) 948-2946, Fax: (305) 957-3522, Email: [Yocelyn.galiano@citynmb.com](mailto:Yocelyn.galiano@citynmb.com)

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Let me know if there is anything we can do to help, we've had lots of experience with FEMA (as so many others here on the Gulf Coast).

Wanda Brantley, CPPB Procurement Officer, City of Gulf Shores, SAPA Chairman, Southwest Alabama,

160 West 36th Avenue, Gulf Shores, Alabama 36547 , Ofc. 251-968-1443, Fax 251-968-1442,  
wbrantley@gulfshoresal.gov

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I can assist with FEMA purchasing and vendor assistance. My cell phones are (504) 329-1022; (602) 405-6293; Home (504) 861-1088; Work number below. Attached is our most current list of emergency vendors with contact phone numbers.

Andrée M. Cohen, Purchasing Administrator, City of New Orleans, Finance Department, 1300 Perdido Street, Room 4W07, New Orleans, LA 70112, Phone: (504) 658-1563, Fax: (504) 658-1570, email:  
[amcohen@cityofno.com](mailto:amcohen@cityofno.com)

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City of New Orleans, Finance Department

1300 Perdido Street, Room 4W07

New Orleans, LA 70112

Phone: (504) 658-1563

Fax: (504) 658-1570

email: [amcohen@cityofno.com](mailto:amcohen@cityofno.com)

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FEMA Purchasing assistance....

Catherine Link, CPPB  
Director of Purchasing  
County of McHenry  
2200 N. Seminary Avenue, Room 200  
Woodstock, IL 60098  
Phone: 815-334-4605  
Fax: 815-334-4680  
[celink@co.mchenry.il.us](mailto:celink@co.mchenry.il.us)

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GSA Link:

<http://www.gsa.gov/Portal/gsa/ep/channelView.do?pageTypeId=8199&channelId=-18810>

The above link will get you to the US General Services Administration page where they have links and helpful documents to aid in disaster recovery purchasing.

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## **Multiple Resources Available**

We can assist you with names, numbers and experience getting back on your feet! We have document recovery contacts and other resources that will assist you.

John P. Sens, Director of Purchasing  
Orleans Parish Sheriff's Office  
New Orleans, Louisiana  
504-338-9212 (cell)  
and  
Mary Goodwin, RD  
OPSO Purchasing Agent  
504-234-5354.

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## **What to Document Suggestions**

Things all in the flood affected area, must remember are things such as follow your Emergency Management Operations Plan exactly because if you don't, the Feds won't fully fund the emergency. Also, keep track of all equipment & manpower used by hours because the last Federally declared emergency we had this is where most of our reimbursement moneys came. Make sure you know the size, horsepower of the various pieces of equipment because the amount reimbursed will depend on this. Also job descriptions will dictate the amount of money they will reimburse you for certain jobs.

I'm sure FEMA will be out there shortly, if they are not already, to set up local offices, distribute the proper forms and begin the educational process.

Also, keep regular trash collection separated from flood debris removal. Obviously, normal trash collection will not get reimbursed but debris caused from the flood will be.

As for potential vendors, most of ours are smaller in size and with our busy tourist season upon us probably could not take time off from their businesses. If she wants to let me know what she needs, I'll make contact with our contractors who fit that description to see if they have any availability to travel.

We don't have a document recovery contractor nor emergency cleaning contractor on contract. We had a very bad Nor'easter about two months ago and one of my support staff had her roof blow off. They have two cleaning contractors working on her house, "Pure-O-Clean" at 800-749-9984. The other is Service Master who is a national company.

I know Judy has my phone number here in Wildwood in her office but she probably can't get to it, so I'll give it to you to give her. My phone number here is 609-522-2444 ext 2200. My city cell phone number is 609-374-1668. My personal cell is 609-846-5933. Also, please convey my best wishes and hope her home and family are high & dry. Gordon

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## **IT Data Recovery**

Greetings!

*As you all may be aware of, our City is experiencing a natural disaster of extreme flooding. The Cedar River has crested, so we hope there are better days to come, however we do not know what to expect in the coming days and weeks. Our thoughts go out to those in our community who are suffering through this disaster.*

*We want to inform you that our facility, located at 4935 Bowling Street SW in Cedar Rapids, is open and is unaffected by the flooding. We are available to help anyone in need of relocating their business operations, their technology infrastructure or anything at all.*

*After the water recedes and the business community tries to rebuild, we are available to help as well. From consulting to procuring new equipment; to installing to recycling old/damaged technology equipment, we are here to help Iowa businesses rebuild and move beyond this disaster.*

*You may call us at 319.364.5159 or 800.369.3727.*

*Do not hesitate to contact us. We have the support of our vendor partners across the nation to help you out.*

*Please pass this message along to anyone who may need it.*

*Sincerely,*

*Mike Brogan  
President  
Erb's  
4935 Bowling Street SW  
Cedar Rapids, IA 52404  
319-364-5159  
800-369-3727*

## Debris Removal

Fairfax has debris removal contracts with firms that provided services to a wide geographical area. We awarded primary, secondary and tertiary contracts. Below is the basic contract information and contact names and numbers.

Please call if you need more info about this contract.

Cathy

Cathy A. Muse, CPPO, Director, Dept. of Purchasing & Supply Management, County of Fairfax, 12000 Government Center Parkway, Suite 427, Fairfax, VA 22035, 703-324-3206, 703-653-1306 (fax) [cathy.muse@fairfaxcounty.gov](mailto:cathy.muse@fairfaxcounty.gov)

<u>Contractor Name</u>	<u>Contract Number (link to .pdf)</u>	<u>Contract Name</u>	<u>Contact/Phone/Fax</u>	<u>Expiration Date</u>	<u># of Extensions</u>	<u>Buyer # (Buyer)</u>
<u>ASHBRITT INC</u>	<u>RQ0577794639B</u> <u>RFP</u> <u>Addendum</u> <u>Notice of Award</u> <u>Accept. Agree.</u>	<u>DEBRIS MANAGEMENT:</u> <u>REMOVE TRANSPORT</u> <u>PROCESS DISPOSE</u>	<u>TERRY JACKSON</u> <u>954-545-3535</u> <u>(954) 545-3585 (fax)</u>	<u>06/30/10</u>		<u>40</u> <u>(Sheehan, Casey, Buyer 40)</u>
<u>CROWDER-GULF JOINT VENTURE</u>	<u>RQ0577794639C</u> <u>RFP</u> <u>Addendum</u> <u>Notice of Award</u> <u>Accept. Agree.</u>	<u>DEBRIS MANAGEMENT:</u> <u>REMOVE TRANSPORT</u> <u>PROCESS DISPOSE</u>	<u>JOHN RAMSAY</u> <u>800-545-3535</u> <u>(251) 654-0470 (fax)</u>	<u>06/30/10</u>		<u>40</u> <u>(Sheehan, Casey, Buyer 40)</u>
<u>PHILLIPS AND JORDAN INCORPORAT</u>	<u>RQ0577794639A</u> <u>RFP</u> <u>Addendum</u> <u>Notice of Award</u> <u>Amendment</u> <u>Accept. Agree.</u>	<u>DEBRIS MANAGEMENT:</u> <u>REMOVE TRANSPORT</u> <u>PROCESS DISPOSE</u>	<u>TIMOTHY BERKHIMER</u> <u>828-479-3371</u> <u>(828) 479-3010 (fax)</u>	<u>06/30/10</u>		<u>40</u> <u>(Sheehan, Casey, Buyer</u>